



JUNE 9-12, 2011 MANCHESTER, TENNESSEE
CELEBRATING TEN YEARS OF MAGIC

2011 BONNAROO INFO GUIDE

Welcome to the 2011 Bonnaroo Info Guide. This guide is here to help answer all of your questions about this year's event. Please be sure to read all of the information below. If you still have questions, please visit [Ask Gary](#) or email info@bonnaroo.com.

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WHAT TO BRING

Here is what we recommend you bring for the duration of your stay:

- Raingear
- Camping Gear (tent, tarp, sleeping bags, etc.)
- Clothing with a hood
- Extra pair of shoes/sneakers
- Mud Boots (in case it rains)
- Bug Spray without Deet
- Blanket for seating
- Sunscreen
- A hat for shade
- A bandanna
- Sunglasses
- Aluminum or stainless steel container (or two!) for water
- Biodegradable plastic bags for trash
- Extra toilet paper (just in case)
- Lantern/Flashlight/Headlamp with extra batteries
- Portable Radio
- Flag or balloon to identify your campsite
- Small luggage lock for your tent (please don't bring any valuables – if you must, keep them locked in your vehicle out of view)
- Earplugs
- Camera WITHOUT a detachable lens
- Pen and paper for names, addresses, memories, and setlists!
- Extra set of keys to keep with you at all times (Avoid keeping keys in your car!)
- Vehicle Key Code (this will cut down on the time it takes for the locksmith to duplicate your key if you lose it)
- Organic, local, food with as little packaging as possible
- Phosphate and sulfate free soaps detergents and shampoos
- Smokers - bring an ashtray! Every cigarette butt you throw on the ground, we have to pick up!!!!

For any last minute items you require or may have forgotten, there will be a general store in the gathering area of the campgrounds.

WHAT NOT TO BRING

- No Weapons of any kind
- No Fireworks
- No Illegal Substances
- No Vending will be allowed
- No bicycles or scooters or personal motorized vehicles will be permitted into the festival grounds (This includes, but is not limited to: golf carts, ATV's motor scooters, and powered skateboards).

NOTE: You will, however, be able to park your bicycle or scooter at any festival entrance via bicycle racks. Please note that the festival is not responsible for your bike/scooter and that you will not be able to move your bike/scooter unless you are leaving the festival

grounds.

- No plastic grocery bags
- Styrofoam coolers
- Avoid bringing unnecessary items that become pesky waste (sequins, silly string, confetti, balloons, packing peanuts, etc.)

NO GLASS CONTAINERS OF ANY KIND! (This includes, but is not limited to: glass bottles, glass food jars, and anything made of glass). All glass containers will be confiscated upon entry to the festival and no exceptions will be made

- No Professional Photography Equipment (small hand held cameras without additional lenses are fine)

NO PETS! Pets will be picked up and placed with the local humane society. Please use the local kennels if you are traveling with your pet. If a pet is found in the car you will be turned away - regardless how long you have waited in line or if you have wristband or not. Local kennel locations are listed on pages 16-17. Service animals, trained to assist an individual with a disability, are allowed.

For safety reasons, any form of transportation that would carry you faster than a walking pace will not be allowed. This applies to all areas: camping, parking, and the Centeroo / concert venue.

WHAT WILL BE PROVIDED?

- Drinking Water (see "Water At Bonnaroo" section below)
- Medical Assistance
- Wash Stations
- Showers (at select locations throughout the campgrounds)
- Portable toilets with toilet paper (although we suggest that you bring at least one roll of TP, just in case. Also, you may prefer not to go into a portable toilet in the dark so we suggest bringing a flashlight or headlamp with fresh batteries)
- A general store will be selling sundries (personal hygiene products, batteries, film, disposable cameras, ice, beer, etc.)
- Vendors will be selling a variety of reasonable priced foods, beverages, and snacks
- Telephones for emergencies will be available at the Info Booth located in Centeroo
- ATMs - we still recommend that you bring enough cash for your stay to avoid potentially long lines or waiting for the machine to be serviced. Please bring enough money for any additional expenses you may have.

WATER AT BONNAROO

The Bonnaroo Music Festival provides a potable water system for the fans to drink and wash with. Drinking water on this site comes from wells with piping systems to faucets and taps located at guest service areas, Centeroo and the Main Venue. All water provided at taps, faucets and sinks at guest service locations has been tested and certified to meet Drinking

Water Requirements in the State of Tennessee. Bonnaroo Staff and the Tennessee Department of Health test the water daily during the concert to make sure water remains safe to drink.

The onsite water supply may contain sulfur, which is prevalent in the area water supply. Sulfur is a non-metallic element that is prevalent in nature. It exhibits an odor that can be offensive but is not a health risk. Large plastic or metal tanks DO NOT contain water safe to drink. These are for the collection of wastewater.

WRISTBANDS

This year you will receive a new high security wristband with a uniquely coded RFID (Radio Frequency Identification) chip embedded inside. Every wristband will be scanned as you enter & exit the festival site, as well as the Centeroo and Main Venue areas.

Each package shipped will include detailed instructions on the proper procedure for using your Bonnaroo 2011 wristband. It is important that you read these instructions and follow them exactly. Failure to follow these instructions may result in your not being admitted to the festival site.

DO NOT PUT YOUR WRISTBAND ON BEFORE YOU ARRIVE AT THE BONNAROO MUSIC FESTIVAL. Bonnaroo Staff will apply your wristband for you once you arrive at the festival gates. **THIS IS IMPORTANT!!!** Any wristband applied prior to the festival will be invalid.

Do not remove the excess portion of the wristband or tamper with your wristband in any way. Do not subject it to fire, cutting, stretching, or any type of alteration. **Altered wristbands will be invalid and any person in possession of an altered wristband will be subject to ejection from the festival site.**

If you have any questions about or problems with your wristband, visit one of the Wristband Customer Service stations. There will be two, one located adjacent to the entrance to Centeroo and the other near the Bonnaroo Arch at the entrance to the What Stage / main venue.

Remember - treat your wristband just like cash; there will be no re-issues for lost or stolen wristbands!

LOCATION / DIRECTIONS / TRAFFIC LOCATION

The festival site is a beautiful 700-acre farm in Manchester, TN, which is about 60 miles southeast of Nashville and northwest of Chattanooga.

Some General Information When Traveling To Bonnaroo:

As you approach Manchester, be sure to tune into Radio Bonnaroo at **(WFTZ 101.5 FM)** for up to the minute traffic announcements, news, as well as an eclectic mix of music, artist interviews, and in-studio performances.

Please note that upon your approach to the festival site, there will be various checkpoints where your wristband must be presented in order for you to be able to proceed. Everyone in your vehicle **must** have a wristband to proceed past the checkpoints. You will be turned around and sent to the back of the line if anyone in your vehicle cannot produce a wristband. In our effort to

expedite this in the quickest manner possible, please have your wristbands ready to be put on by staff as you are nearing the festival site.

There will be an organized shuttle service from the Nashville airport. Please go to travel info section for more information on airport shuttles. When not using the shuttle, please carpool whenever possible. Please do not arrive earlier than the opening time -- you will be turned away!

*When driving to and from the event be certain to obey Tennessee highway safety laws. Be advised that open container laws will be strictly enforced on all roads.

Directions:

We are trying to make sure that all entrances are used by about the same amount of traffic. This will improve the flow into the site. You can help by using the following routes (unless electronic message signs tell you to follow an alternative route):

If you are coming from Alabama, Florida, Georgia, North Carolina, Ohio, South Carolina, Virginia, all other states in the northeast including Maryland and Pennsylvania, or other locations east of the site:

Use I -75 or I -59 to Chattanooga
From Chattanooga take I-24 west and follow the directions on the Variable Message signs and police directions for the Exit to use to the site.

If you are coming from Colorado, Illinois, Indiana, Michigan, Missouri, Texas, Wisconsin, or any other locations west of the site:

Use I-40, I-24, or I-65 to Nashville
From Nashville take I-24 east and follow the directions on the Variable Message signs and police directions for the Exit to use to the site.

If you live in Tennessee, use one of the routes listed or consider using Route 55.

NO BOX TRUCKS WILL BE ALLOWED!

Traffic:

Over the past nine years, we have made many improvements to the overall traffic plan that have decreased the entrance and exit time for festival patrons. Historically, the longest delays for attendees have occurred from 4:00 AM to 7:00 PM on Thursday. The site will open earlier this year (Wednesday at 7:00 PM) to reduce delays. Consider the peak delay times when you plan your trip. Also, as we continue to improve our traffic plan, we ask that you use the designated pedestrian walkways, or walk facing traffic on the side of the road, during Load-In and Loud-out times. This will help the internal flow of traffic, which will significantly decrease back up. We also ask for your help by carpooling as much as possible and by cooperating with our parking staff, law enforcement, and following all internal traffic plans.

PLEASE NOTE: There are no on site gas vendors. Be sure to fill your tank before entering the festival grounds. Portable gas cans will only be allowed in if you have a generator. No generator, no extra gas. If you have a generator you will be allowed two (2) five (5) gallon containers or a total of 10 gallons per generator.

RE-ENTRY POLICY

Camping Vehicles

Vehicles are not permitted to leave and re-enter the site until Friday evening starting at 9:00 PM at designated exits only. If leave in your vehicle prior to 9:00 PM on Friday, it will not be allowed to re-enter.

If you need to leave after Friday at 9:00 PM in your vehicle you must exit at the West Tollbooth or East Tollbooth and your wristband must be scanned out by our staff and scanned back in when you return. If you attempt to exit through any other location or do not have your wristbands scanned out, you and your vehicle will not be allowed to re-enter the site. (Do not attempt to leave the Highway Tollbooth, even if you originally came in there. You will not be able to re-enter!)

You will only be allowed to leave and then re-enter with your vehicle once over the weekend. Remember, you will be subject to a thorough vehicle search as if you are entering the site for the first time.

Day Parking Vehicles

Day Parkers will be allowed to enter and leave only through the West Tollbooth each day. To get to West Tollbooth use Exit 111 from I-24 and follow the signs to the festival. If Exit 111 is closed, follow police instructions and then follow the signs to Day Parking. Please note that because of the high influx of patrons to the festival site on Thursday and Friday, it may take longer than normal for Day Parkers to exit the site on these days.

Patrons

Patrons will be allowed to leave and re-enter the event grounds on foot, but you must exit at the West Tollbooth or East Tollbooth only and be scanned out by our staff and scanned back in when you return. If you do not exit at the proper locations and have your wristband scanned out, you will not be allowed to re-enter the site. (Do not attempt to leave the Highway Tollbooth, even if you originally came in there. You will not be able to re-enter!) There are no restrictions on what time you can leave and re-enter the site if you are walking.

CAMPGROUND OPENING / CLOSING TIMES

The parking lot and campground will open at 7:00 p.m. on Wednesday June 8, 2011.
The parking lot and campground will close at 3:00 p.m. on Monday June 13, 2011.

Please do not come earlier then the announced opening time – you will be turned away.

CAMPING ONLY AREAS

We will provide limited Camping Only areas near the Main Venue and Centeroo, which will be identified on the maps you will receive as you are processed through the tollbooths. These areas will not allow cars or vehicles of any kind. All vehicles will be towed and any illegal vendors removed. All attendees will come in through the regular tollbooths and will be parked as if they are going to be camping with their vehicles. Patrons will have the option to move from their parking/camping site to this area with their camping gear only - dropping gear or people off from vehicles will not be allowed.

If you are interested in utilizing these areas we suggest that you bring a backpack or small luggage cart to carry your gear as you may be parked far away from this area. We will have two general stores and sanctioned vendors in these areas so procuring supplies etc. will not be an inconvenience. The space allotted for Camping Only areas is limited, and will be filled on a first-come first-served basis. If you get to the site too late to take advantage of these areas you will still have the camping space that goes with your vehicle.

Perks to the Camping Only Areas Include:

- Close proximity to Main Stage Area and Centeroo
- Close proximity to General Stores, concessions and other services
- No cars or vehicular traffic in camping area

FAMILY CAMPING AREAS

We will be providing a Family Camping Area on-site. While the Bonnaroo Music and Arts Festival is a place for people of all ages, we feel that providing a special area for parents and their small children will help provide a better festival experience for all.

This area will be identified on the maps you will receive as you are processed through the tollbooths. Parking staff will direct you to the specified Family Camping Area once you arrive at the festival.

The family camping areas will feature some amenities for young children. These amenities, in addition to specific information regarding restricted access to the area, will be announced closer to the event.

PODS

Throughout the campgrounds, there will be a series of 'pods' or 'community centers. Each of these pods will feature interactive art and will be staffed by a group of Bonnaroo Ambassadors, who will be living in the campground area for the duration of the festival. Your Bonnaroo Ambassadors will be there to greet you when you arrive and help you get oriented, and they'll be around to assist you all weekend long.

Pods will be marked on your festival map. At each pod, there will be an information booth offering answers to all of your questions. Each pod will offer a community bulletin board, mist tents, wash stations and toilets, medical and security personnel, and direct contact with other key festival personnel.

**RV PARKING AREA / RV PARKING PASSES –
(Buses and Oversize Vehicles Included)**

There will be designated RV only parking areas in the campgrounds this year like in years past. All RVs attending Bonnaroo will be required to park in these areas. Due to the increase in the number of RVs attending, and the amount of space they take up, there will be a limited number of spaces available in these areas. One RV pass will be required for each RV. Parking all of the RVs together allows us to provide adequate camping space for traditional campers and better maintain the camping grounds while improving traffic flow. The RV camping area will make it easier for RVs to exit the grounds after the event, and to be serviced throughout the weekend.

RV Parking Passes must be purchased in advance to reserve an RV space. If you do not have an RV Parking Pass, you will not be allowed to enter with your RV. Only RVs with RV parking passes will be allowed on site. An RV is defined as any vehicle larger either in length, width or height than a normal fifteen (15) passenger van. All oversized vehicles, trailers, campers that are towed and busses are considered RV's. These vehicles must fit into a 20' X 50' space in order to be allowed in.

NO BOX TRUCKS WILL BE ALLOWED!

RV Parking Passes are on-sale now and available through ticketing for \$155.00 per RV (Including all fees and \$5.00 greening fee). Everyone in an RV must possess a regular festival wristband to enter. Each RV will only need one RV pass to enter. Each RV space will be 20' X 50'. Tents can be set up if they are within this space. Any slides or awnings must fit within the designated space as well. There will not be any hookups or dumping areas. There will be a company onsite to empty your holding tanks and refill your water for an appropriate fee.

PLEASE NOTE: There are no on site gas vendors. Be sure to fill your tank before entering the festival grounds!! Portable gas cans will only be allowed in if you have a generator. No generator, no extra gas. If you have a generator you will be allowed two (2) five (5) gallon containers, a total of 10 gallons of gas per generator.

ALLOWED RVs:

Here are photos of the types of RVs that are allowed at Bonnaroo and require an RV Pass:





NOT ALLOWED RVs:



VEHICLE COMPANION PASS

At the time you purchase an RV Parking Pass you will be given the option of purchasing a Companion Vehicle Pass for \$25 (including all fees). Any accompanying vehicle of an RV must have an RV Companion Pass. The Companion Vehicle pass will allow an accompanying vehicle to park next to an RV in its designated area. The Companion Vehicle must arrive together with the RV so it can be parked in the appropriate corresponding area. Companion Vehicles will not be allowed to park in the RV area fire lanes. Any vehicles or obstructions will be removed at the owner's expense.

There will be RV areas serving each of the major routes to the festival but police may direct you to a specific entrance at certain times. You will be directed to the RV area closest to the entrance you arrive at after you have passed through the tollbooths. Once an RV is parked in a designated space, it cannot move to another space. If you leave, you will surrender your RV space. A company will be onsite in the RV areas to pump tanks and refill water for an appropriate fee.

SECURITY / SAFETY

DUE TO HEIGHTENED SECURITY CONCERNS, ALL VEHICLES WILL BE SEARCHED UPON ENTRY TO THE PARKING AREA. SORRY, NO LARGE RENTAL TRUCKS OR BOX TYPE TRUCKS ALLOWED.

Please note that absolutely no glass containers will be allowed into the event. All glass containers will be confiscated upon entry to the festival and no exceptions will be made

Event security / safety personal and mounted patrol will be located throughout the site for the entire duration of the event. Each guest service (pod) area in the campground has a security station. If you have an EMERGENCY, find a staff person with a radio or go to the nearest security station, information tent, medical tent, or mounted security personnel.

WORDS OF WISDOM:

With your cooperation we can leave a positive impression with the town of Manchester, and in doing so, preserve the vitality of the Bonnaroo community. Please respect the rules of the venue and local community so that we may be welcomed back in the future.

The use of illegal drugs is strictly prohibited at Bonnaroo. All laws pertaining to drug use should be respected. We encourage you to participate in the festival in a lawful and healthy manner. POD 4 will host Clean and Sober Meetings each day at 11AM should you or any of your friends need their assistance.

The sale of nitrous oxide is strictly prohibited. Consider these facts: Nitrous Oxide cuts off the flow of oxygen to the brain; numerous emergencies have occurred due to its ingestion, ranging from concussions (falling down after passing out) to, in extreme cases, death; and some confiscated "nitrous" tanks actually contain other toxic gases such as argon or automotive nitrous (which contains petroleum). If you purchase nitrous oxide you are likely to be supporting people who care nothing about, and contribute nothing to, the Bonnaroo community.

We work hard to insure the safety and quality of all official food and beverage vendors. For health and quality reasons, we urge you to refrain from buying from unlicensed vendors. We appreciate your support of the official Bonnaroo vendors as they have made a commitment to the festival to provide quality and safe food options for you. There are many authorized vendors in the festival area and campgrounds.

The sale of alcohol is strictly prohibited.

The service roads must remain open at all times. Please walk on the wide shoulders provided, not on the roadways! This is the only way that we can provide emergency medical and fire protection as well as refill water tanks, service the toilets and pick up the trash.

ILLEGALLY PARKED VEHICLES WILL BE TOWED!

CENTEROO (PERFORMANCE FIELDS AND FESTIVAL VILLAGE) OPENING & CLOSING TIMES

Centeroo is the main area in festival grounds where fans come to see music, check out the food/craft vendors, and explore all the activities we offer. Centeroo will open at 12pm on Thursday June 9h and will be open with activities 24 hours a day. Centeroo will close at 10pm on Sunday night, and no one will be allowed to enter the area thereafter. Everyone will need to have a wristband to gain access to Centeroo / concert venue. Security will be strictly enforcing this policy throughout the area.

WHAT IS ALLOWED INTO CENTEROO:

- Factory sealed bottles water (**non-glass containers**)
- Empty water bottles (**non-glass containers**)
- Non-framed backpacks (they will be subject to inspection at venue gates)
- Low seated concert chairs (chairs must sit less than 1ft off the ground)
- Blankets

WHAT IS NOT ALLOWED INTO CENTEROO:

- No glass or cans
- No food or drinks – other than factory sealed water bottles and small snacks
- No folding chairs other than low seated concert chairs (chairs must sit less than 1 ft off the ground)

FAQ's and FEEDBACK

GENERAL FAQ:

When can we arrive? When do we have to leave?

This year, Bonnaroo will open Wednesday evening June 8th, 2011 to allow more time for vehicles to enter the campgrounds. The parking lot and campground will open at about 7:00 PM on Wednesday and will close around 3:00 PM on Monday. Historically, the longest delays for arriving attendees have occurred from 4:00 AM to 7:00 PM on Thursday, so consider these peak delay times when you plan your trip. Come early and get ahead of the crowd!

Will Centeroo be open 24 hours?

Yes. Centeroo is the main area in festival grounds where fans come to see music, check out the food/craft vendors, and explore all the activities we offer. Centeroo will open at 12PM on the Thursday of the festival and will be open with activities 24 hours a day. Centeroo will close at 10PM on Sunday night of the festival weekend, and no one will be allowed to enter the area thereafter. The concerts will begin around 5PM on Thursday, 11AM/noon on Friday, Saturday and Sunday, and will end around midnight on Sunday. Everyone will need to have a concert bracelet to gain access to Centeroo / concert venue. Security will be strictly enforcing this policy throughout the area.

Where are the closest airports to the venue?

The two closest airports are Nashville and Chattanooga.

Will you be providing any shuttles to/from the airports?

There will be an organized shuttle service from the Nashville airport. Please go to the [travel info](#) section on the Bonnaroo website for more information on airport shuttles to the event.

How is the traffic going to be handled?

Over the past nine years, we have made many improvements to the overall traffic plan that have decreased the entrance and exit time for festival patrons. Historically, the longest delays for attendees have occurred from 4:00 AM to 7:00 PM on Thursday. The site will open earlier this year (Wednesday at 7:00 PM) to reduce delays. Consider the peak delay times when you plan your trip. Also, as we continue to improve our traffic plan, we ask that you use the designated pedestrian walkways, or walk facing traffic on the side of the road, during Load-In and Loud-out times. This will help the internal flow of traffic, which will significantly decrease back up. We also ask for your help by carpooling as much as possible and by cooperating with our parking staff, law enforcement, and following all internal traffic plans.

What is your re-entry policy?

Vehicles are not permitted to leave and re-enter the site until Friday evening starting at 9:00 PM at designated exits only. If leave in your vehicle prior to 9:00 PM on Friday, it will not be allowed to re-enter.

If you need to leave after Friday at 9:00 PM in your vehicle you must exit at the West Tollbooth or East Tollbooth and your wristband must be scanned out by our staff and scanned back in when you return. If you attempt to exit through any other location or do not have your wristbands scanned out, you and your vehicle will not be allowed to re-enter the site. (Do not attempt to leave the Highway Tollbooth, even if you originally came in there. You will not be able to re-enter!)

You will only be allowed to leave and then re-enter with your vehicle once over the weekend. Remember, you will be subject to a thorough vehicle search as if you are entering the site for the first time.

Can I leave on foot and return?

Patrons will be allowed to leave and re-enter the event grounds on foot at their leisure. There are no restrictions on what time you can leave and re-enter the site if you are walking, but you must exit at the West Tollbooth or East Tollbooth only and be scanned out by our staff and scanned back in when you return. If you do not exit at the proper locations and have your wristband scanned out, you will not be allowed to re-enter the site. (Do not attempt to leave the Highway Tollbooth, even if you originally came in there. You will not be able to re-enter!)

If I am staying off site, can I leave and come back?

Day Parkers will be allowed to enter and leave only through the West Tollbooth each day. To get to West Tollbooth use Exit 111 from I-24 and follow the signs to the festival. If Exit 111 is closed, follow police instructions and then follow the signs to Day Parking. Please note that because of the high influx of patrons to the festival site on Thursday and Friday, it may take longer than normal for Day Parkers to exit the site on these days.

BUS INFO FAQ:

Where is the closest bus station to the event?

Greyhound Stations:

Manchester- within walking distance (1 mile)
617 Woodbury Hwy.
Manchester, TN 37355
(931) 728-6348

Murfreesboro
2029 South Church St.
Murfreesboro, TN 37130
(615) 893-5531

Will there be a shuttle from the bus station to the event?

No. Your best bet would be to walk to the event or catch a nearby cab.

GREENING FAQ:

What partners does the Festival work with?

Bonnaroo is excited to be able to work with a variety of non-profits and sustainable for-profit companies that strive to make the world a better place. Many of these partners can be found in Planet Roo during the festival and in the Greening and Activism section of our website. Be sure to check the website out through out the year for updates from partner groups.

What are the festival's sustainability goals for 2011?

- Incorporating more renewable energy
- Working with vendors to source more of their food locally
- Exploring a solution to alleviate the number of plastic water bottles on-site
- Increasing recycling and compostable materials collected on-site

How much was recycled in 2010?

As you all know Bonnaroo takes it's recycling and composting very seriously. The Clean Vibes team tallied all the 2010 numbers and we diverted more waste from the landfill than ever before. Here are the numbers:

- 101 tons of commingled recycling
- 23 tons of cardboard
- 21 tons of scrap metal
- 45 tons compostable material
- 5 tons of cooking oil

All together 60% of all waste by volume was diverted from landfills!

Does the festival have to haul away the materials it's composting?

In 2008 Bonnaroo became the first and largest festival in North America to create an on-site composting facility, closing the loop on that waste.

What kind of fuel is used to power the festival?

Festival's generators are run on bio-diesel. In 2009 the festival tied into the electrical power grid reducing 80% of the generators used on site.

Does the festival off-set its consumption?

The Festival offsets a portion of its carbon footprint.

What do vendors on-site do to help?

Concession food is required to be served with biodegradable wraps, plates, cups and cutlery manufactured from a renewable resource. We encourage food vendors to source their produce and meat from local farmers.

Why are all those horses on-site?

Not only do the horses and their riders provide us with excellent security and safety, their presence reduces the need for 12 vehicles on-site, all 15,000 pounds of hay is purchased from local farmers and the manure is donated back to these farmers to be used as fertilizer.

Are there any sustainable permanent structures on-site?

In the center of Planet Roo there is an amazing permanent straw bale structure.

How can I get involved in the festival's greening and sustainability efforts?

Join the Bonnaroo Carbon Shredders and Urban Land Scouts. They will have a booth in Planet Roo and will be working with you all to reduce your carbon footprint!

The SINGLE BIGGEST thing you can do to help us is CARPOOL or ride share! Fan travel makes the biggest impact on the festival's carbon footprint. The more we reduce the better.

TICKET FAQ:**Can I bring my kids? Do they have to pay?**

Children are welcome at this event. Children 6 and older will be required to have a ticket.

When will the tickets be sent out?

Orders will ship from late April through June. Remember to have your order shipped to an address where you or your authorized representative will be in April through June. You will be notified via email as to precisely when your order has been shipped. You should expect your order to arrive approximately 10 days after you receive confirmation that your order has shipped. If you have not received your order and it has been 10 days or more since your order shipped please contact Musictoday.

Will tickets be available for purchase at the front gate?

If the event is not sold out, tickets will be available for purchase at the off-site official Bonnaroo box office. More information on the location and hours of the official Bonnaroo box office will be posted at a later date.

Can you tell me where I can check the status of my ticket, how can I change the mailing address etc...

For customer service, contact Musictoday via e-mail at bonnarootix@musictoday.com or call 1-800-594-TIXX (8499).

Can I get a day pass?

Day passes will not be sold to the event.

CAMPGROUNDS & CAMPING FAQ:**Will the entrance to the campgrounds be open 24 hours?**

YES.

Does camping cost extra?

No, camping is included in the ticket price.

Can we leave and re-enter?

Please see the [Re-entry Policy](#).

What will you be providing at the campgrounds?

There will be bathrooms, hand wash stations, and potable water. A general store will be selling sundries (personal hygiene products, batteries, film, disposable cameras, ice, beer etc...) Vendors will be selling a variety of reasonably priced foods, beverages and snacks. There will be pay telephones and ATM's, but we still recommend that you bring enough cash for your stay to avoid long lines or waiting for the machine to be serviced. Please bring enough money for any additional expenses you may have.

What emergency services will be available on site? What should I do if I need emergency assistance (medical, police, towing, locksmith, etc.)?

There will be emergency medical personnel and Security personnel onsite around the clock. If you need EMERGENCY medical or police attention, find a staff person with a radio, go to an information tent, medical tent, or tell one of the mounted security personnel. At the end of the weekend, there will be tow trucks patrolling the parking areas for those who need them, but there could be a long wait for their services. Make sure your lights and radio are turned off when you park so you don't drain your battery! Try not to lose your car keys or lock them in your car, we recommend bringing an extra set of keys to be safe. Also, please help us keep the parking areas clear of discarded bottles and other hazards - the tires you save could be your own!

Where should I go if I lose my keys, my wallet or my friends?

Lost and found will be located at the information tents. If you lose something, or someone, check there. If it or they are not there the first time, check again later. If you find something that needs to be returned to its owner, please drop it off at an info tent. It is a good idea to bring an extra set of keys. Obtain your key code before you leave home and bring it with you. This will cut down on the time it takes for the locksmith to duplicate your key if you lose it.

What will we be allowed to bring into the campgrounds? (Coolers, food, beer, kegs, stoves, etc.)

You can bring coolers with a consumable amount of provisions into the camping area; however, they cannot be brought into the Centeroo / concert field. SMALL grills and camping stoves will be allowed. No kegs, No pig roasts, no 55-gallon drums!

NO OPEN FIRES WILL BE PERMITTED.

PLEASE follow these instructions if you are planning on using a grill. You can use gas/propane

fuel sources or charcoal, but scavenging for wood on site will NOT be permitted. No more than 40 pounds of charcoal per grill per car will be allowed. The fire must be entirely contained and off the ground. Air quality is a concern. Please keep the fires as small as possible and extinguish them as soon as you are finished. When you are done cooking with charcoal, put it out with water before going into the show or going to sleep or leaving your camp, rather than letting it burn out over time. In any case, DO NOT DUMP COALS ON THE GROUND (ever) or in the trash until they are entirely cool. After the coals are COMPLETELY DEAD, dispose of them properly as garbage.

What are the restrictions on bringing alcohol?

Our alcohol and beverage policy in the campgrounds are as follows: no glass containers whatsoever are allowed into the campgrounds or concert areas. Furthermore, no kegs are allowed into the festival either. We will seize ALL 'excessive' amounts of alcohol. "Excessive" means more than 2 cases of beer per person per car, 1 1.75 liter of hard liquor per person per car, and 2 boxes of wine per person (i.e. amounts that are clearly for sale). No outside alcohol is allowed into Centeroo and the What Stage Venue.

Will there be a quiet camping area for families and such?

Yes, there will be a quiet camping area for families and such. Information about this area can be found in this guide under Family Camping.

Will bands be allowed to play in the camping area if not affiliated with the festival? Do we need a permit if so?

No, bands will not be permitted to play in the campgrounds.

Will small campfires be allowed in the camping areas? Will you allow fire bins?

No open fires or campfires will be permitted. This will be strictly enforced.

Are we allowed to bring gas-powered generators?

Yes, but only small portable generators 3KW or less.

Will there be any electricity in the camping area?

There will be no electricity in the camping area.

Are service animals allowed in the campsite?

Service DOGS and service miniature horses that are trained to assist an individual with a disability are allowed. Other types of animals and pets are NOT allowed.

Is there cell phone service available throughout the farm?

There is a cell phone tower on the property, although due to expected high calling volume, service may not be consistent.

Can I set up a large pavilion tent?

There will be no pavilion tents allowed.

PET INFORMATION

Will pets be allowed in the venue / camp grounds?

NO PETS!!! PLEASE LEAVE YOUR PETS AT HOME: Pets will be picked up and placed with

the local humane society. Please use the local kennels if your pet is with you. If a pet is found in the car you will be turned away - regardless how long you have waited in line or if you have wristband or not. For those traveling with pets, please contact these local kennels to make arrangements: Please call these kennels in advance for pricing. There will be only limited space for your animals and it will be on a first-come/first-serve basis. You also might need to have proof of shots and/or vaccinations. Service animals, trained to assist an individual with a disability, are allowed.

Manchester, TN

Animal Health Clinic
1722 Hillsboro Blvd
Manchester, TN 37355
(931) 728-6633

Coffee Veterinary Hospital
184 Interstate Dr
Manchester, TN 37355
(931) 728-1430

All Creature Vet Clinic
1567 McMinnville Hwy
Manchester, TN 37355
(931) 723-0551

Woodbury, TN

Cannon County Animal Clinic
310 McMinnville Hwy
Woodbury, TN 37190
(615) 563-4022

Woodbury Veterinary Clinic
820 McMinnville Hwy
Woodbury, TN 37190
(615) 563-2648

What facilities are you providing for people with disabilities?

Please check the [Access Guide](#).

Where will we be camping / parking? Are we going to be able to camp next to our cars?

Camping space will be provided in front of or behind each vehicle. NOTE: Each vehicle will have a camping area of approximately 10 feet by the width of your car. You will not be able to save spots. If you plan on parking/camping with your party you must arrive together.

RV FAQ:

What's considered an RV?

An RV is defined as any vehicle larger either in length, width or height than a normal 15-

passenger van. This includes all towed campers, pop up campers, motor homes, and as well as buses and all other oversized vehicles that will fit inside a 20' X 50' spot. This does not include vans (i.e. VW vans) smaller than any 15-passenger van.

How can I buy a RV pass if I've already bought my festival ticket?

To purchase an RV Pass, or RV + Companion Pass (to be included with your ticket order with no additional handling fees), please email bonnarootix@musictoday.com to receive instructions. Please note you must have already purchased tickets for the Bonnaroo Music Festival 2011 to use this purchase method for your RV or RV + Companion Pass.

Can my friends park their cars next to my RV?

Any accompanying vehicle of an RV must have an RV Companion Pass. The Companion Vehicle pass will allow an accompanying vehicle to park next to an RV in its designated area. The Companion Vehicle must arrive together with the RV so it can be parked in the appropriate corresponding area. Companion Vehicles will not be allowed to park in the RV area fire lanes. Any vehicles or obstructions will be removed at the owner's expense.

Can I buy a RV pass for my car or truck to enter the RV campground?

No, only RVs or other vehicles considered as RVs will be allowed to enter the RV campground. All oversized vehicles, trailers, and campers that are towed and busses are considered RV's and must fit into a 20' X 50' space to be allowed in.

Can we park RVs in the same group next to one another?

Yes, as long as the RVs arrive at the same time together in line. You will not be able to reserve spaces or hold spaces for later arrivals in your group.

Where are the RV campgrounds located?

There will be multiple RV campgrounds.

Can I buy more than one companion vehicle pass?

No. Due to limited space in the companion vehicle campground, each RV will only be allowed one RV companion pass.

Will there be hookups or dumping areas in the RV campgrounds?

No, there will not be any hookups or dumping areas. There will be a company onsite to empty your holding tanks and refill your water for an appropriate fee.

Can I park an RV in the Accessible Parking area?

Yes, you will need a RV pass and handicapped placard to access the area as well. Please review the [Access Information Guide](#) for more details.

Will we be allowed to move our RV once it is parked?

No, all RVs must remain parked until they exit the festival for good. By moving your RV you will forfeit your spot.

Will there be any gas onsite in case we run out?

No, there will not be gas available onsite. You should be sure to fill the RV before entering and bring extra gas with you if you plan on running your generator over the weekend. You are allowed 2 - 5 gallon gas cans or 10 total gallons per generator, any more than that amount will

be confiscated. No generator, no gas.

Will there be quiet hours in the RV campgrounds?

There will be no designated quiet hours, and you will be allowed to run your generators as needed. We also ask you please be respectful of your neighbors as well.

VENUE FAQ:

What can I bring into the show?

Non-frame backpacks, and low-seated concert chairs will be permitted. We encourage you to be prepared with insect repellent, sunscreen, a hat, and a water container. Please be aware that your belongings will be searched each time you enter Centeroo / concert venue, so you may wish to leave non-essential items at your camp or secure your valuables in your car to speed this process.

The following items will **NOT** be permitted into Centeroo / concert venue (we reserve the right to add items to this list if necessary): cans, bottles (other than sealed or empty clear plastic water bottles), food (with the exception of small snacks), beverages, alcohol, video recording devices, professional cameras with detachable lenses (anything other than small personal or disposable cameras), laser pens or similar focused-light devices, lawn chairs, beach umbrellas or any other items that might impair the sight of other spectators. There is NO check-in area for disallowed items. All patrons will be subject to a search by security personnel. Please be advised that the security company, facility, promoters and performers will not be responsible for any items confiscated during search procedures.

Can we bring water / camelbaks into the Centeroo / concert venue?

Factory sealed clear bottled water (non-glass containers) and empty water bottles will be allowed in Centeroo / concert venue. If you are using a camelbak it must be emptied before entering.

Will we be allowed to leave the show and come back?

Yes, your wristband will allow you to go back and forth between Centeroo / concert venue during scheduled performance times and the parking and camping areas.

What is the taping policy going to be? Will we need to get tapers tickets?

Audio Taping will be permitted for select bands only. The festival reserves the right to prevent and forbid taping of certain performances depending on the artist. Each stage will have a designated taping area, which will be on a first come, first-serve basis. No Tapers Tickets will be necessary.

Will cameras be allowed in the Centeroo / concert venue area?

Small personal and disposable cameras without additional/detachable lenses are fine will be allowed in the venue area. Professional cameras will NOT be allowed.

Will chairs be allowed in the Centeroo / concert venue?

Low back concert chairs (ones that are low to the ground) will be allowed into the concert venue. We encourage you to bring blankets instead of chairs to keep the venue area less cluttered.

VENDING FAQ:

What types of vendors will be on hand? Will they be reasonably priced?

There will be a variety of vendors in the Centeroo / concert venue and the campground that will provide a variety of interesting, diverse, and reasonably priced food. Vendors in the campground will be providing breakfast, lunch, dinner and late night snacks. The general store will also sell snacks and beverages in addition to sundry items. For health and quality reasons, unauthorized food vendors pose a risk to festival goers. Unauthorized food vendors are not permitted and will be shut down to alleviate that risk.

What types of other Vendors will be on-site?

There will be a variety of artesian and vendors selling high quality crafts, merchandise and Bonnaroo memorabilia. Each year Bonnaroo is committed to selecting quality craft and merchandise vendors. The unauthorized sale of merchandise in the camping area is not permitted, and Bonnaroo is committed to ensuring a successful event for the authorized vendors of Bonnaroo.

Can you send me info on becoming a vendor at Bonnaroo 2011?

To get info on becoming a vendor at Bonnaroo 2011, please go to the [Contacts](#) section of the Bonnaroo website. There, you will be able to download an application form and read all vendor related info. Applications will be accepted until all booth spaces have been filled.

MISCELLANEOUS FAQ:

What is the security going to be like at Bonnaroo?

Event security and mounted patrol will be located throughout the site for the entire duration of the event. If you have an EMERGENCY, find a staff person with a radio, go to an information tent, medical tent, or tell one of the mounted security personnel.

What are the exact set times?

The set times (and lengths) are not available yet. Please check back or join the [e-list](#) to receive updates.

Is there anything else I should know?

Pace yourself! Eat enough, drink enough water (it's really important to stay hydrated), and get enough sleep so that you can enjoy the second day as much as the first. Also, if you can bring patience and a sense of humor, it will be a great gift to yourself as well as those around you, and it will help you to get the most out of your experience. Be a good neighbor - get to know your neighbors, watch their stuff and they will return the favor.